



DATA ANALYST - TEMPORARY JOB ANNOUNCEMENT

Santa Cruz Community Health (SCCH) is a multi-site, Federally Qualified Health Center (FQHC) serving Santa Cruz County residents. SCCH began as a women's health collective in 1974 with the mission to improve the health of our patients and the community and advocate the feminist goals of social, political, and economic equality. Now, 50 years later, we serve that same mission at our three clinic sites: the Santa Cruz Women's Health Center in downtown Santa Cruz serving women and children; the Live Oak Health Center serving everyone; and the Santa Cruz Mountain Health Center providing appropriate and expanded access to care for our patients in the San Lorenzo Valley.

Driven by our commitment to health care as a human right, SCCH is a leading non-profit provider offering comprehensive health services to our patients, regardless of their ability to pay. We have been recognized in the community as a leader in delivering high-quality, innovative care, and we are active in local, state, and national advocacy work that empowers our patients and community to be healthy, happy, and successful.

SCCH has a diverse patient population and an engaging and friendly work environment. Our caring and committed staff works as a team to fulfill our mission so that all our patients have access to quality, whole-person health care.

POSITION SUMMARY:

Reporting to the Data Services Manager, the Data Analyst supports the organization's goal of improving patient safety, patient experience, quality of care, health equity, and overall healthcare costs by collecting, cleaning, analyzing and interpreting clinical, financial, and operational datasets. The data is also used for quality improvement and practice transformation work to ensure maintenance of Patient Centered Medical Home (PCMH) recognition.

The Data Analyst creates and maintains daily, weekly, monthly, quarterly and annual reports using Bridge IT, SQL, R Studio, Tableau and Epic tools such as Slicer Dicer, Business Objects and Reporting Workbench. This includes recurring reports for internal and external stakeholders as well as daily ad hoc reports requested by individual staff members or committees.

This role requires a unique blend of healthcare knowledge, data management expertise, and proficiency in SQL and SSMS. The ideal candidate will be responsible for mapping data fields between eClinicalWorks (ECW) and Epic, ensuring seamless data migration, integration, and consistency between these two electronic health records (EHR) systems.

Reports to: Data Services Manager
Classification: Temporary, Non-Exempt, Hourly
Pay Rate: \$46.00 per hour

Location: Administration/Remote
Hours: 8:00AM-5:00PM
Language Requirement: None



QUALIFICATIONS:

Minimum Requirements:

- Related Bachelor's Degree, or in lieu of a degree, 4+ years of relevant work experience. A combination of education, certification, or relevant work experience may be considered.
- One or more years of hands-on experience with statistical and inferential analytics.
- One or more years of experience with analysis tools such as SQL, R, Tableau, etc.
- Familiarity with EHR systems, preferably OCHIN Epic or eClinicalWorks.
- Proficiency in MS Office; Word, Excel, Outlook, PowerPoint, Visio, Teams as demonstrated by previous experience.

Preferred Qualifications:

- Master's Degree preferred.
- Familiarity with UDS, PCMH, MU, MIPS, HEDIS, OSHPD or similar programs.
- Experience with Python.
- Sound knowledge of ETL frameworks, data management systems and data warehousing.
- Experience working in a non-profit healthcare setting desirable, FQHC preferred.

CORE JOB RESPONSIBILITIES:

ESSENTIAL FUNCTIONS INCLUDE BUT ARE NOT LIMITED TO:

Data Mapping & Integration:

- Map and translate data fields between eClinicalWorks (ECW) and Epic EHR systems.
- Identify, define, and document data mappings for patient information, clinical data, and other healthcare-related data.
- Work closely with clinical, operational, and IT teams to ensure accurate data translation and integration between systems.

SQL Query Development & Data Management:

- Write and optimize SQL queries in SSMS (SQL Server Management Studio) to extract, transform, and load (ETL) data from ECW and Epic.
- Perform data quality checks and troubleshooting, ensuring data integrity, consistency, and completeness across systems.
- Develop reports and dashboards to support operational and clinical needs.

Collaboration & Communication:

- Serve as a liaison between clinical, IT, and data management teams, ensuring alignment on data requirements and integration strategies.
- Provide technical support and guidance for data-related questions, assisting end-users with data extraction and reporting needs.
- Participate in meetings and discussions to support data governance, security, and compliance within the healthcare environment.

Documentation & Process Improvement:

- Document all data mapping procedures, field definitions, and integration workflows.
- Contribute to process improvement initiatives aimed at optimizing data workflows, improving system interoperability, and reducing manual data entry.



- Assist with the development and implementation of data migration strategies for system upgrades and new system implementations.

ASSIGNMENT AND BENEFITS:

This is a temporary, non-exempt, hourly position with an assignment projection of 12 weeks. Temporary positions are not benefits-eligible however, the employee is entitled to 24 hours of Paid Sick Leave and automatic 2% enrollment in the employer sponsored 401K Plan and a 2% retirement match.

SANTA CRUZ COMMUNITY HEALTH IS AN EQUAL OPPORTUNITY EMPLOYER (W/M/V/D)