



FILL-IN MEDICAL PROVIDER (MD/DO or NP/PA) JOB ANNOUNCEMENT

Santa Cruz Community Health (SCCH) is a multi-site, Federally Qualified Health Center (FQHC) serving Santa Cruz County residents. SCCH began as a women's health collective in 1974 with the mission to improve the health of our patients and the community and advocate the feminist goals of social, political, and economic equality. Now, 50 years later, we serve that same mission at our three clinic sites: the Santa Cruz Women's Health Center in downtown Santa Cruz serves women and children; the Live Oak Health Center offers the community an integrated, state-of-the-art health and housing campus in Live Oak, and the Santa Cruz Mountain Health Center provides easy and expanded access to care for our patients in the San Lorenzo Valley.

Driven by our commitment to health care as a human right, SCCH is a leading non-profit provider offering comprehensive health services to our patients, regardless of their ability to pay. We have been recognized in the community as a leader in delivering high-quality, innovative care, and we are active in local, state, and national advocacy work that empowers our patients and community to be healthy, happy, and successful. SCCH has a diverse patient population and an engaging and friendly work environment. Our caring and committed staff works as a team to fulfill our mission so that all our patients have access to quality, whole-person health care.

POSITION SUMMARY/SCOPE:

We are seeking experienced Fill-In Providers (MD/DO/NP/PA) to join our clinical team. Fill-In Providers at Santa Cruz Community Health (SCCH) are experienced, independent, high-performing clinicians who can provide comprehensive medical services to patients on behalf of our primary care teams. Fill-In Providers must adapt their clinical care to meet patient need and the various demands of the clinic day.

Fill-In Providers may see patients in clinic and remotely (telephonic/telehealth). Bilingual fluency in English and Spanish is strongly preferred.

Fill-In Providers do not have their own patient panels assigned to them though they may be assigned to a Care Team for support. Instead, they extend the reach of the Care Team when primary care providers (PCP'S) are out. Most clinical follow-up work (e.g., reviewing lab and imaging results, documents, etc.) and care management are the responsibility of the PCP and Care Team, not the Fill-In Provider. However, Fill-In Providers may be asked to assist with PCPs' follow-up work during their shift time, time permitting. Fill-In Providers working 20 hours or more of patient care per week will be granted additional hours for Care Team coverage and clinical follow-up work.

Fill-In Providers must have a flexible schedule to cover for when primary care providers are unavailable. A Fill-In Provider's clinical schedule and possible assignment to a Care Team will be made in coordination with the Site Medical Director and Site Operations Director. PCP scheduling of patient care shifts will take precedence over Fill-In Provider scheduling. Changes to provider schedules will follow the existing policy and procedure.



All medical visits are 20 minutes in length. Providers are expected to see 10 patients per 4-hour shift, which includes administrative time and time to huddle with Medical Assistants. We use eClinicalWorks (eCW) Electronic Health Record system for documentation, e-prescribing, and data collection for reporting on clinical quality. Medical providers meet regularly with their Site Medical Director and the larger medical department to further clinical knowledge and skill, discuss patient cases, review performance dashboards, and improve quality and processes.

We have a robust Integrative Behavioral Health department, with clinical social workers and case managers available on site, to support our patients' complex medical, mental health, and social needs. We are a Patient-Centered Medical Home and work in Care Teams, with several medical and behavioral health providers, medical assistants, nurses, and front office staff working closely with one another around shared patient panels.

Classification: Fill-In, Hourly, Non-Exempt

Reports to: Site Medical Director

Normal work hours: Varies, Some Evenings and/or Saturday Mornings

Work Location: Hybrid of On-Site and Remote and/or Saturday shifts

Pay Rate: APCs pay is \$70/hour, Physician pay is \$110/hour

Language Requirements: None. Bilingual fluency in English and Spanish strongly preferred.

BENEFITS:

This is an hourly, non-exempt, non-benefited position. Fill-In Providers qualify for an automatic 2% enrollment in SCCH's 401K retirement plan with a 2% employer match.

QUALIFICATIONS:

Minimum Qualifications

- Must be a licensed MD/DO or NP/PA, with at least one year of experience, and in good standing in the State of California, and must be board-certified, if applicable
- Professional experience in community health centers or public health preferred
- Clinical experience in mental health, chronic pain, and chronic disease management preferred
- Commitment to preventive care, quality improvement, and empowering patients to make informed health care decisions.
- Bilingual in English and Spanish strongly preferred
- Ability to work some evenings and Saturday mornings

SANTA CRUZ COMMUNITY HEALTH IS AN EQUAL OPPORTUNITY EMPLOYER (W/M/V/D).