



## PEER RECOVERY SUPPORT SPECIALIST JOB ANNOUNCEMENT

Santa Cruz Community Health (SCCH) began as a women's health collective in 1974 with the mission to improve the health of our patients and the community and advocate the feminist goals of social, political, and economic equality. Now, more than 45 years later, we serve that same mission as a nonprofit Federally Qualified Health Center operating three separate sites: the Santa Cruz Women's Health Center in downtown Santa Cruz serving women and children; the East Cliff Family Health Center in Live Oak, serving everyone; and the Santa Cruz Mountain Health Center providing easier access to care for our patients in the San Lorenzo Valley.

SCCH has a diverse patient population and an engaging and friendly work environment. Our caring and committed staff works as a team to fulfill our mission so that all our patients have access to comprehensive, quality health care.

In December 2022, the East Cliff Family Health Center changed locations in Live Oak and moved into a brand-new space offering an integrated, state-of-the-art health and housing campus. SCCH will continue to provide medical, behavioral health, and specialty care with a focus on pediatrics. The campus addresses a triple goal of increasing access to healthcare, growing affordable housing, and creating economic opportunity. Partners in the project are Santa Cruz Community Health, Dientes Community Dental Care, and MidPen Housing.

### **POSITION SUMMARY:**

The Peer Recovery Support Specialist (PRSS) provides substance use, recovery-oriented, culturally appropriate services that promote engagement, socialization, self-sufficiency, self-advocacy, promote natural supports and are trauma aware. The PRSS provides support for patients as they look to overcome substance use and mental health disorders. The PRSS leads activities and provides coaching to encourage and support patients to participate in behavioral health treatment. These activities may include, but are not limited to, advocacy on behalf of the patient; promotion of self-advocacy; resource navigation; and collaboration with the patients and others providing care or support to the patient, family members, or significant support persons.

May provide substance use counseling if candidate possesses the correct qualifications. May participate in group or individual counseling activities.

**Classification:** Full or Part-time, hourly, non-exempt  
remote work possibilities

**Location:** In-Clinic with some

**Reports to:** Case Management Director

**Hours:** Varies



## **CORE JOB RESPONSIBILITIES:**

### **ESSENTIAL FUNCTIONS INCLUDE BUT ARE NOT LIMITED TO :**

- Meet with patients regularly to offer one-on-one support and counseling.
- Develop recovery plans, coping skills guidance, and rehabilitation strategies with the patient.
- Arrange medical appointments, therapy sessions, support groups, and other resources to aid the client in their treatment and recovery plan.
- Monitor the client's behavior, schedule, medication, and activities.
- Report any unusual behavior, conflicts, or recovery challenges to the relevant professionals.
- Liaise with family members, client's support network and medical professionals regularly.
- Coordinate client logistics such as medical appointments and therapy sessions, among others.
- Conduct SUD assessments and provide feedback to the client, medical professionals, and the support team.
- Respond to urgent patient needs as appropriate in collaboration with the care team.
- Assist with movement between levels of care such as if a client requires inpatient or other treatment modalities.
- Other duties as assigned.

## **GENERAL JOB PERFORMANCE STANDARDS:**

**KNOWLEDGE OF WORK** - Possesses and utilizes knowledge of position which is essential to perform the specific functions and related work.

**QUANTITY OF WORK** - Accomplishes an appropriate volume of satisfactory work under normal conditions, as determined by supervisor. Able to produce needed results.

**QUALITY OF WORK** - Consistently demonstrates accuracy, thoroughness, neatness, and dependability to produce work within acceptable standards.

**TIMELINESS** - Completes assignments on time or ahead of schedule.

**ABILITY TO LEARN NEW DUTIES** - Interprets, learns, and responds to instructions for new situations, procedures, or methods.

**JUDGEMENT and COMMON SENSE** - Decisions/actions are sound, including safety awareness.

**COOPERATION** - Willing to work with others toward common goals.

**COMMUNICATIONS** - Demonstrates relevance and clarity in written and oral expression. Effective in exchanging ideas and information.

**INITIATIVE** - Ability to originate, develop and be innovative to bring into action improved services.

**PROBLEM SOLVING** - Identifies and evaluates alternate solutions and selects the most appropriate course of action.

**ATTENDANCE AND PUNCTUALITY** - Shows daily ability to arrive at work at scheduled time, including being prepared to work on time after breaks, meal periods, and other authorized absences from work.

## **QUALIFICATIONS:**

### **MINIMUM QUALIFICATIONS**

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- Must have a GED or equivalent degree or experience
- Be self-identified as having lived experience with the process of recovery from mental illness, substance use disorder, or both, either as a consumer of these services or as the parent or family member of the consumer and be willing to share your experience.
- Proven work experience as a Peer Recovery Support Specialist or similar role
- Excellent verbal and written communication skills
- Ability to listen to and discuss sensitive issues with patients and their families
- Highly compassionate and attentive to details
- The ability to work an evening shift

#### **PREFERRED QUALIFICATIONS**

- Relevant training and/or certification as a Medi-Cal Peer Support Specialist
- Certification as a Drug and Alcohol Counselor (e.g. CADAC, RAS, AOD, CAADE)
- As a certified Peer Support Specialist, adhere to regulatory guidelines
- Bilingual conversant/fluent in English and Spanish
- Registered or Certified Addiction Treatment Counselor (CATC)

#### **SALARY & BENEFITS:**

This is a part-time or full-time, hourly non-exempt position with a pay range of \$28 – 32 per hour, based on qualifications and experience. Competitive compensation & benefits package are available to staff working at least 20 hours per week. Paid time off and paid holidays accrue from date of hire. Employer subsidized group health, dental, vision and life insurance plans the first of the month after 30 days of employment. Automatic 2% enrollment in an Employer sponsored 401K plan with a 2% retirement match.

#### **APPLICATION PROCESS:**

To apply, download our employment application on our [Careers page](#). Submit application and current resume with letter of interest to Human Resources. No phone inquiries, please.

**SANTA CRUZ COMMUNITY HEALTH IS AN EQUAL OPPORTUNITY EMPLOYER  
(W/M/V/D).**