



## ADVANCED PRACTICE CLINICIAN (NP/PA) JOB ANNOUNCEMENT

Santa Cruz Community Health (SCCH) began as a women's health collective in 1974 with the mission to improve the health of our patients and the community and advocate the feminist goals of social, political, and economic equality. Now, more than 45 years later, we serve that same mission as a nonprofit Federally Qualified Health Center operating two separate sites: the Santa Cruz Women's Health Center in downtown Santa Cruz serving women and children; and the East Cliff Family Health Center in Live Oak, serving everyone.

SCCH seeks a clinician who is bilingual (Spanish and English), bicultural (preferred), and can communicate with the patient population from our Latino/Hispanic community.

SCCH has a diverse patient population and an engaging and friendly work environment. Our caring and committed staff works as a team to fulfill our mission so that all our patients have access to comprehensive, quality health care.

SCCH is expanding to a new health center in 2022 featuring on-site dental and affordable housing. Expansion plans are also underway for the Women's Health Center, in 2025.

### POSITION SUMMARY/SCOPE:

The Advanced Practice Clinician (APC) provides comprehensive primary care services to people of all ages and genders, at all stages of life, with acute and chronic physical and mental health conditions. APCs work on a Care Team with other APCs, physicians and nurses in a patient-centered medical home structure with integrated behavioral health to treat the whole patient and address all primary care and behavioral health needs. APCs provide care in a variety of platforms, including phone, video, and in person patient encounters. In addition to comprehensive primary care services, this APC ideally, also has OB/women's health experience including prenatal care and contraception management.

This APC will participate in COVID clinical activities, including screening and testing patients for COVID using full Personal Protective Equipment (PPE) and safety protocols, and counselling patients on COVID results and isolation precautions. SCCH's medical providers are waived to prescribe buprenorphine (Suboxone) as part of opioid management and addiction treatment in a primary care setting.

**Reports to:** Site Medical Director

**Normal work hours:** 30 - 40 hours per week

**Classification:** Salary, Exempt

**Work Location:** Women's Health Center/East Cliff Family Health Center

### ESSENTIAL DUTIES & RESPONSIBILITIES:

#### ESSENTIAL FUNCTIONS INCLUDE BUT ARE NOT LIMITED TO:

- Demonstrates knowledge and use of medical resources and procedures and policies, and applicable federal and state rules and regulations

- Demonstrates ability to assess, implement and monitor options and services to meet individual patients' health needs
- Effectively achieves quality, timely and measurable outcomes
- Acts as a patient liaison with clinic staff and community contacts
- Demonstrates ability to effectively use clinic's Electronic Health Records system (EHR)
- Participates in appropriate staff meetings and agency activities
- Provides patient-centered customer service at all times
- Demonstrates the ability to anticipate patients' needs and deliver services and respond to patients in a timely, accurate, courteous, respectful and friendly manner
- Demonstrates ownership, initiative, attention to detail, and follow through
- Approaches problem-solving by focusing on patients first

**GENERAL JOB PERFORMANCE STANDARDS:**

**KNOWLEDGE OF WORK** - Posses and utilizes knowledge of the job which is essential to perform the specific functions and related work.

**QUANTITY OF WORK** - Accomplishes an appropriate volume of satisfactory work under normal conditions. Ability to produce results.

**QUALITY OF WORK** - Consistently demonstrates accuracy, thoroughness, neatness and dependability to produce work within acceptable standards.

**TIMELINESS** - Completes assignments on or ahead of schedule.

**ABILITY TO LEARN NEW DUTIES** - Interprets, learns and responds to instructions for new situations, procedures or methods.

**JUDGEMENT and COMMON SENSE** - Decisions/actions are sound, including safety awareness.

**COOPERATION** - Willing to work with others toward common goals.

**COMMUNICATIONS** - Demonstrates relevance and clarity of written and oral expression. Effectiveness in exchanging ideas and information.

**INITIATIVE** - Ability to originate, develop or create new ideas or take steps to get things done.

**PROBLEM SOLVING** - Identifies and evaluates alternate solutions and selection of the most appropriate course of action.

**ATTENDANCE and PUNCTUALITY** - Shows daily ability to be at work at scheduled time, including being prepared to work on time after breaks, meal periods and other authorized absences from work.

**QUALIFICATIONS**

**Minimum Qualifications**

- Must be a California licensed Family Nurse Practitioner or Physician Assistant
- Must be bilingual in English and Spanish; bi-cultural preferred
- Ability to demonstrate critical thinking skills
- Ability to work some evenings and Saturdays
- Commitment to preventive care and empowering patients to make informed health care decisions

**Preferred Qualifications**

- Experience in an FQHC

## **WORK CONDITIONS**

Working conditions are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable qualified individuals with disabilities to perform the essential functions. Variations in conditions may occur under certain circumstances. This position may be on-site in clinic, remote (telephonic or telehealth) or a combination of both.

## **SALARY AND BENEFITS**

Competitive compensation & benefits package are available to staff working at least 20 hours per week. Paid time off and paid holidays accrue from date of hire. Paid Medical License(s) and CME (fees and days off). Employer subsidized group health, dental, vision and life insurance plans the first of the month after 30 days of employment. Automatic 2% enrollment in an Employer sponsored 401K plan with a 2% retirement match. Providers are eligible for pay step increases, based on years of service with SCCH.

## **APPLICATION PROCESS**

To apply, download our employment application on our [Careers page](#). Submit application and current resume with letter of interest Human Resources. No phone inquiries, please.

THE SANTA CRUZ COMMUNITY HEALTH CENTERS IS AN EQUAL OPPORTUNITY EMPLOYER  
(M/F/V/D)