



Bilingual Behavioral Health Provider II (Full or Part-time)

The Santa Cruz Community Health Centers (SCCHC) began as a women's health collective in 1974 with the mission of providing high quality health services and advocating the feminist goals of social, political, and economic quality. Now, 40 years later, we serve that same mission as a nonprofit Federally Qualified Health Center operating two separate sites: the Santa Cruz Women's Health Center in downtown Santa Cruz serving women and children; and our new East Cliff Family Health Center in Live Oak, serving everyone.

The SCCHC has a diverse patient population and an engaging and friendly work environment. Our caring and committed staff works as a team to fulfill our mission so that all of our patients have access to comprehensive, quality health care.

We are currently recruiting for a bilingual LCSW to work within a care team model as an Integrated Behavioral Health Specialist (IBHS). The IBHS provides brief therapy, case management and referral services to our patients. There are also opportunities to participate in group facilitation, benefits counseling and program development. The ideal candidate will be committed to improving the health and well-being of our patients and have the ability to be flexible and positive in a potentially stressful environment.

COMPETENCIES (Excerpt)

Job Expertise

- Demonstrates the ability to engage resistant patients and to provide culturally competent clinical interventions
- Demonstrates knowledge and use of DSM-IV-TR, Motivational Interviewing Skills, and community mental health resources
- Effectively achieves quality, timely and measurable outcomes
- Experienced in patient advocacy within a medical setting and in the community
- Demonstrates ability to effectively use clinic's Electronic Health Records system (EHR)
- Participates in appropriate staff meetings and agency activities

Communication Skills

- Translates for and communicates with Spanish speaking patients
- Checks work related email and mailbox on a daily basis

Teamwork/Interpersonal Skills

- Effective in offering support and assistance to others, in obtaining information from others, and in supplying information to others
- Demonstrates a positive attitude, flexibility and the ability to develop effective relationships by helping others accomplish tasks and using collaboration and conflict resolution skills

Reliability

- Completes all assigned duties in an accurate, timely and efficient manner
- Demonstrates ownership, initiative, attention to detail, and follow through
- Maintains patient confidentiality as required by HIPPA

MINIMUM QUALIFICATIONS

- Must be a Licensed Clinical Social Worker (LCSW) with valid California State License and Registration (unlicensed candidates or MFTs will not be considered)
- Bilingual Spanish/English
- Excellent communication, interpersonal and problem-solving skills
- Ability to manage and de-escalate crisis situations
- Ability to work independently and as part of a team
- Flexibility to work in a fast-paced non-profit clinic
- Ability to work some evenings and Saturdays

DESIRABLE QUALIFICATIONS

- Familiarity with local resources, including insurance and benefits options
- Experience working with populations with varying ethnic and cultural backgrounds and economic status
- Experience working in a medical setting
- Prior experience with eCW or other Electronic Medical Records (EMR) system

APPLICATION PROCESS

To apply, complete employment application found on our website, www.schealthcenters.org/Careers. Submit application and current resume with letter of interest to human resources. No phone inquiries please.

THE SANTA CRUZ COMMUNITY HEALTH CENTERS IS AN EQUAL OPPORTUNITY EMPLOYER