DATA ANALYST
JOB ANNOUNCEMENT

Santa Cruz Community Health (SCCH) is a multi-site, Federally Qualified Health Center (FQHC) serving Santa Cruz County residents. SCCH began as a women's health collective in 1974 with the mission to improve the health of our patients and the community and advocate the feminist goals of social, political, and economic equality. Now, 50 years later, we serve that same mission at our three clinic sites: the Santa Cruz Women's Health Center in downtown Santa Cruz serving women and children; the Live Oak Health Center serving everyone; and the Santa Cruz Mountain Health Center providing appropriate and expanded access to care for our patients in the San Lorenzo Valley.

Driven by our commitment to health care as a human right, SCCH is a leading non-profit provider offering comprehensive health services to our patients, regardless of their ability to pay. We have been recognized in the community as a leader in delivering high-quality, innovative care, and we are active in local, state, and national advocacy work that empowers our patients and community to be healthy, happy, and successful.

SCCH has a diverse patient population and an engaging and friendly work environment. Our caring and committed staff works as a team to fulfill our mission so that all our patients have access to quality, whole-person health care.

POSITION SUMMARY:

Reporting to the Data Services Manager, the Data Analyst supports the organization's goal of improving patient safety, patient experience, quality of care, health equity, and overall healthcare costs by collecting, cleaning, analyzing, and interpreting clinical, financial, and operational datasets. The data is also used for quality improvement and practice transformation work to ensure maintenance of Patient Centered Medical Home (PCMH) recognition.

The Data Analyst creates and maintains daily, weekly, monthly, quarterly, and annual reports using SQL, Tableau and OCHIN Epic tools such as Slicer Dicer, Business Objects and Reporting Workbench. This includes recurring reports for internal and external stakeholders as well as daily ad hoc reports requested by individual staff members or committees.

This position develops and maintains training documents in collaboration with the Data Services Manager and provides training to staff regarding available data and reports.

Reports to: Data Services Manager
Classification: Full-time, Salaried, Exempt
Hours: 8:00AM-5:00PM

Location: Administration/Remote
Pay Rate: $68,640 - $93,308.80, DOE
Language Requirements: None

CORE JOB RESPONSIBILITIES:

ESSENTIAL FUNCTIONS INCLUDE BUT ARE NOT LIMITED TO:

- Creates and maintains reports and modifies code using various tools such as Tableau, SQL and OCHIN Epic tools such as Slicer Dicer, Business Objects and Reporting Workbench.
- Collects, cleans, analyzes, and interprets data from various sources in support of strategic goals, performance improvement, grants and converts to usable reports or dashboards accessible by all staff.
- Documents methodology to allow for better understanding of dashboard architecture, data schema, formulas and predicative analytic algorithms used in reports.
- Works closely with Operations, Clinical, Finance and HIT Teams to ensure data integrity through data validation methods and quality data collection.
- Collaborates with EHR Support Analyst to identify shared fields or updates with EHR/PM system and supporting applications.
- Trains staff in developing self-service reports and educates staff on available data and reports.

QUALIFICATIONS:
Minimum Requirements:
- Related bachelor's degree, or in lieu of a degree, 2+ years of relevant work experience. A combination of education, certification, or relevant work experience may be considered.
- One or more years of hands-on experience with statistical and inferential analytics.
- One or more years of experience with analysis tools such as SQL and data visualization software.
- Proficiency in MS Office; Word, Excel, Outlook, PowerPoint, Visio, Teams as demonstrated by previous experience.

Preferred Qualifications:
- Master's Degree.
- Familiarity with EHR systems, preferably OCHIN Epic.
- Familiarity with UDS, PCMH, MU, MIPS, HEDIS, OSHPD or similar programs.
- Sound knowledge of ETL frameworks, data management systems and data warehousing.
- Experience working in a non-profit healthcare setting desirable, FQHC preferred.

BENEFITS:
We offer a robust benefits package designed to support your well-being and work-life balance. Enjoy competitive compensation and a comprehensive benefits suite for those working 20+ hours per week, including employer-subsidized health, dental, vision, and life insurance plans, plus optional pet insurance and supplemental coverage; coverage kicks in the first of the month after 30 days of employment. From day one, you'll accrue paid time off, have paid holidays, and a 2% automatic 401K enrollment with a 2% company match. You'll also benefit from access to a wellness reimbursement program, a telecommuting stipend when applicable, plus, we cover license and certification fees and CME (fees and days off). Celebrate with us at monthly staff events and bi-annual company-wide celebrations and take advantage of ongoing training opportunities.

SANTA CRUZ COMMUNITY HEALTH IS AN EQUAL OPPORTUNITY EMPLOYER (W/M/V/D).