



# ONWARD!

2020 ANNUAL REPORT

# DEAR FRIENDS...

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Despite all that's happened in 2020, our mantra remains: **"Onward!"**

Our dedicated staff, mustering courage and resilience, have indeed pressed on. Read through this Annual Report to learn how we've responded to the pandemic, the wildfires, and the economic impact of both. Swift, creative, and effective actions have seen us through the year.



\*Photo taken pre-Covid.

Of course, we do not go it alone. Key partners from health care, County Public Health, UCSC, the Community Foundation, and the Live Oak Cradle to Career initiative all helped ensure a unified response that prioritized testing, public safety, and resources delivered to the people who need them most.

We won't relent in 2021, either. **Onward!** ensures we take the lessons from COVID to make health care even better for our patients. **Onward!** means we will continue fighting for racial justice and inclusion. **Onward!** envisions a brand new clinic in Live Oak to serve more people in better ways than ever before.

And with friends like you, **Onward!** is possible!

Thank you for journeying with us so far and for staying the course for a brighter future.

Wishing you good health,



Bill Leland, Board Chair



Leslie Conner, CEO

# OUR MISSION IS TO IMPROVE THE HEALTH OF OUR PATIENTS AND THE COMMUNITY AND ADVOCATE THE FEMINIST GOALS OF SOCIAL, POLITICAL, AND ECONOMIC EQUALITY.

“When I first came to Santa Cruz Women’s Health Center I had numerous health issues. These issues have evolved but I have always felt safe and really well taken care of. Seeing the expansion and our ability to serve so many diverse members of our communities makes me proud to be part of an organization with such a big heart.”

— **Glo Nieto**



“My son with significant health needs is a patient of the Health Center. It has been rewarding as a board member to see how all of the diligence and hard work of the entire SCCH team translates into the provision of loving compassionate care to those in need in our community. I am so grateful and humbled to be part of an esteemed organization that stands for and is constantly working toward equity, unity and empowerment.”

— **Naseem Nangoli**



“It is rare in our modern world to visit a medical facility and feel completely comfortable and cared for as you walk in the door. I have appreciated this level of trust with the providers and staff at SCCH for years. They work in the community, and with a consistent dedication to quality, to earn it.”

— **Glenys Davidson**



“Being a patient at SCCH is like a dream come true. As a kid in Live Oak, I didn’t have a doctor close by; I rarely had check ups. My physical for football was done through Santa Cruz Pop Warner. Today, I am part of a caring and compassionate health care organization that doesn’t just meet my needs but also pivots during these COVID times to meet the needs of the community. I’m proud to be a patient and to serve on the board.”

— **Jorge Savala**





Exceeded plan goal for county Medi-Cal providers for:

- 30-day hospital readmissions, ambulatory care sensitive admissions, and preventable emergency visits.
- Adolescent and childhood immunizations.
- Providing timely prenatal and post-partum care.

These measures indicate good primary care access, effective case management, and integrated services to improve health and reduce unnecessary hospital utilization and costs.

LEARN MORE ABOUT OUR

**RESPONSE TO THE COVID-19 CRISIS**

IN THIS SHORT VIDEO.

SCAN THE QR CODE TO WATCH.



# IMPACT

July 1, 2019 through June 30, 2020

Provided over

**1,500**

COVID-19 tests and partnered with UCSC for fast lab results



Maintained access to care through

**22,415**

telehealth visits



Distributed  
**204,516**  
pounds of food



**12,383**  
patients served

**68,343**  
patient visits

Set-up safe outdoor,  
car-side services



**9,937**  
behavioral  
health visits



**943**  
Medi-Cal, Covered CA,  
Cal-Fresh Benefits  
Enrollments



Staffed a crisis line for  
patients in critical need

Served  
**1,905**  
unhoused patients

**4,282**  
pediatric patients  
served  
**563**  
children/youth served  
who were unhoused



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**2021-22**

**BUILDING WELLNESS**

**IN THE HEART OF LIVE OAK**

**UNITED** to meet the critical need for affordable health care and housing, **Santa Cruz Community Health, Dientes** and **MidPen** are partnering to develop an integrated, state-of-the-art campus in the heart of Live Oak. More news coming soon!

# STATEMENT OF FINANCIAL POSITION

July 1, 2019 through June 30, 2020 (Audited)

ASSETS	Cash and Equivalents	\$ 4,831,442
	Investments	2,700,305
	Cash Reserved for Capital Project	2,177,053
	Accounts Receivables	1,433,626
	Due from Medi-Cal	1,745,433
	Fixed Assets	3,096,223
	Other Assets	314,789
	<b>Total Assets</b>	<b>16,298,871</b>
	LIABILITIES	Accounts Payable
Accrued Liabilities		1,117,212
Due to Medi-Cal		830,905
Notes Payables		2,056,422
<b>Total Liabilities</b>		<b>4,374,186</b>
<b>TOTAL NET ASSETS</b>	<b>11,924,685</b>	

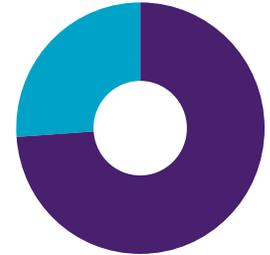
In fiscal year 19-20 we subsidized the cost of 4,483 visits, totaling \$958,745.

## ANNUAL BUDGET

**\$ 20,673,057**

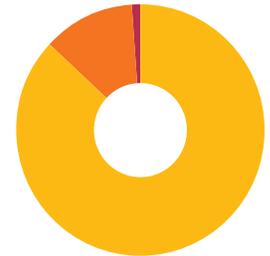
### SOURCES OF FUNDS

Earned Income	74%
Grants & Contributions	26%

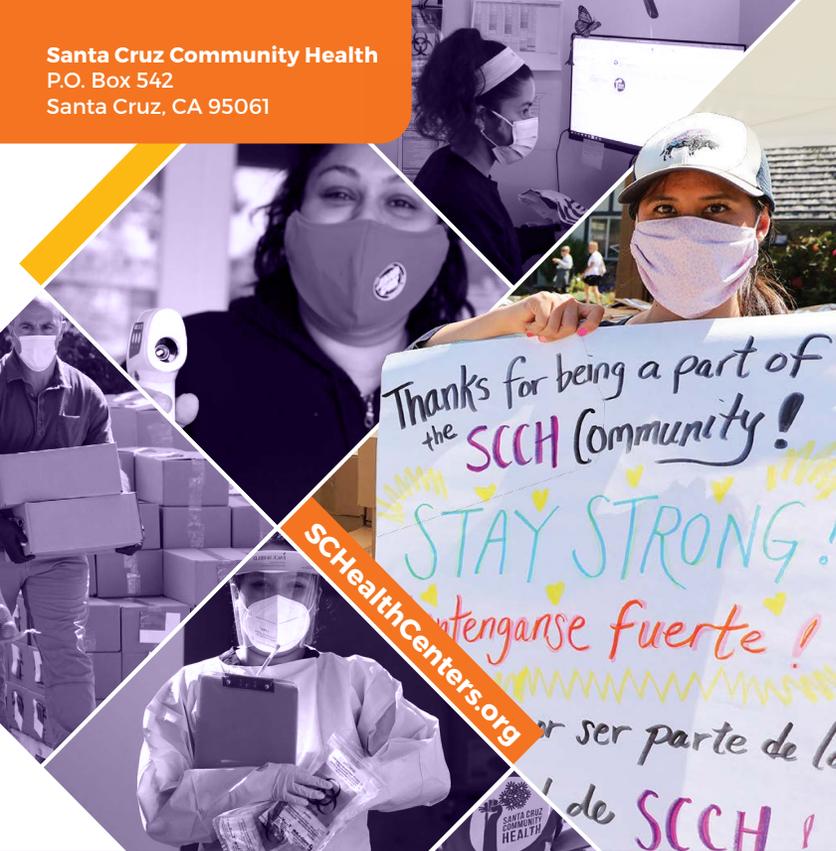


### USES OF FUNDS

Program Services	87%
Administration	12%
Fundraising	1%



**Santa Cruz Community Health**  
P.O. Box 542  
Santa Cruz, CA 95061



**2020 BOARD OF DIRECTORS**



Bill Leland, Chair  
Jorge Savala, Vice Chair  
Gloria Nieto, Secretary  
Naseem Nangoli, Treasurer

Claire Crossett  
Glenys Davidson  
Andrew Goldenkranz  
Kimberly Hallinan

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