

# BUILDING A PEDIATRIC CENTER OF EXCELLENCE

For more than 40 years, Santa Cruz Community Health Centers has served the complex needs of thousands of adults whose life tragedies were rooted in childhood. Long-term studies show that adverse childhood experiences like chronic stress, poverty, parental mental health and substance use issues, exposure to violence, and lack of abundant healthy food have serious long-term impacts.

SCCHC currently serves over 4,000 children. Ninety-percent of their families live at poverty level. We serve over 800 people who are homeless, including 182 homeless children.

# PEDIATRIC HEALTH HOME & HEALTH NEIGHBORHOOD

Our vision is to create a system of care based on the pediatric "health home" which is in turn, embedded within a "health neighborhood." At the Health Home, an interdisciplinary Care Team includes parents, pediatrician, nurse, social worker, case manager and support staff.

At the Neighborhood level, school, family and other community organizations join the team that serves each child.

Our model includes:

- Comprehensive prenatal care through the Centering Pregnancy group model
- Integrated behavioral health to address social and emotional needs of child and family
- Developmental, emotional and behavioral screenings to identify issues early and inform care plans
- Social screening and linkages to address risks like homelessness, food insecurity and chronic stress
- Health Education, Positive Parenting and School Readiness preparation
- Complex care through partnerships with Stanford and Lucile Packard Children's Hospital

## CHILDREN'S HEALTH, OUR COMMUNITY'S WEALTH

All families regardless need economic, social and educational resources to raise healthy children who can grow into thriving adults. Investing in our Pediatric Center of Excellence will help to:

- Prevent the achievement gap by narrowing differences in cognitive and social skills development that persist and widen throughout life without intervention.
- 2 Improve health and reduce long-term risk for health conditions linked to childhood trauma.
- Boost future prosperity for children in low-income families, putting their earnings on par with more advantaged peers.
- Boost community prosperity due to better health, increased education and economic productivity outcomes.

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#### **TIMELINE**

#### PHASE 1: 2014-2019

- ✓ Patient Centered Medical Home (Level 3 Certified)
- ✓ Integrate Behavioral Health Services into pediatric primary care delivery
- ✓ Implement Team-Based Care
- ✓ Launch Stanford Developmental/Behavioral Health specialty access.
- ✓ Help launch Live Oak Cradle to Career
- Launch pediatric complex care management
- ✓ Develop relationships, funding, and community collaboration

#### PHASE 2: 2019-2020

- Increase services for high risk children
- Universal screenings at all well-checks (physical, emotional, cognitive, social)
- Maternal depression screenings at all child well-checks
- Achieve certification for the Centering Pregnancy program
- Achieve certification for the Healthy Steps program (birth-to-three)
- Scale up: Community Care Team with Live Oak School District

#### PHASE 3: 2021-2025

- Open new 1500 Capitola Road facility including partnership with Dientes
- Expand pediatric specialties (e.g. occupational, physical, and speech therapies)
- Implement Centering Pregnancy
- Implement Healthy Steps for birth-to-three
- Launch Family therapy
- Solidify relationships, funding, and community collaboration

#### WHAT WILL IT TAKE? RESOURCES ARE NEEDED TO FUND:

- **Technical assistance** to refine and enrich the Pediatric Health Home model and to strengthen pathways to and from the services and partners within the Pediatric Health Neighborhood.
- **People** to take on new program management, evaluation, and intensive case management roles.
- **Technology** to enable secure data sharing across sectors (health, education, other service agencies).
- A new facility at 1500 Capitola Road in Live Oak to house increased services for children and youth, in partnership with Dientes Community Dental Care and Mid-Peninsula Affordable Housing Developers.